

## Note to file BH/CORA

(b) (6) @fws.gov>

Fri 1/5/2024 2:26 PM

To: (b) (6) @fws.gov>

Cc: (b) (6) @fws.gov>

I received a call this afternoon from (b) (6) who rents a slip at Blue Heron and whom I coordinated with this Fall to remove her boat to put on shore at BH. She had been out of town and had called to ask how to make an appointment to remove her boat from the property. I gave her the CORA number 618-319-0177 to coordinate with them, assuming (b) (6) would answer and accommodate her.

(b) (6) immediately called back to complain about the loud, rude, possibly drunk person who answered the phone and whom she had dealt with when paying for her slip last year and she had to prove to her that she only owed half of what (b) (6) had tried to charge her. She also asked if she could be put in the concession interest file so she could bid on the concession when available for the primary purpose of ensuring that (b) (6) would not have a chance at being involved in the management of the facility anymore. (b) (6) had told her the government was taking it over this year and tearing down all the buildings, etc. I told her that is not true and that relying only on the communication on Facebook was not reliable as well. I am mailing her the termination letter to clear up any confusion.

Following those two phone conversations with (b) (6) (b) (6) called me from the 618-319-0177. She was asking about everything under the sun for 15 minutes including:

will the slips be available for rent? are we demolishing the building? if not, would it be available for rent? what is the timeline and how does the proposal/bid system work? do they have a snowballs chance of getting it back if they restructure? how much are the t-shirt in your gift shop? is it true the friends of crab orchard disbanded?

She was all over the place and I knew better than to try to explain things, but I obliged. She fussed and cussed about (b) (6) and everything she tried to do and how (b) (6) will turn things around now that it can't be a club with membership anymore, which I explained was not to have been the case since 2009, etc., etc., etc.

(b) (6)

**Contract Compliance Specialist**

**Direct line: (b) (6)**

**Crab Orchard National Wildlife Refuge**

**Mailing address: 8588 Route 148 Marion, IL 62959**

**Shipping: 6987 Headquarters Road, Marion, IL 62959**



**NATIONAL  
WILDLIFE  
REFUGE SYSTEM**